



PRESS RELEASE

Bathurst offers payment relief options for water and sewer services

Bathurst, Monday March 30, 2020 – The City of Bathurst will be providing customers in need with a payment deferral option in an effort to ease the financial strain felt by the Coronavirus (COVID-19) emergency.

A resolution passed unanimously by Council members during the special public meeting on Monday March 30th officially enacted the payment options, which will take effect immediately. This will enable residents and businesses experiencing unexpected financial hardships to defer payments toward their water and sewer account until June 30th, 2020, with no late payment charges or interest charges applied. Further, the City will suspend any disconnection of water service for non-payment during this period.

“We recognize that water and sewer services are an essential component. At this most unprecedented and perilous of times, it is vitally important for us to offer assistance to citizens and private business operators who are in need at such a time,” said Mayor Paolo Fongemie.

Customers will have a period of up to June 30, 2020, to make payments while avoiding interest and late charges, a decision that aligns with other extensions granted by Canadian utilities as part of the COVID-19 crisis.

It should be mentioned that those who are able to make regular payments as usual are encouraged to do so.

“We know our population is resilient, but this generation and a few before have never faced this kind of challenge. We stand with all our citizens through this most difficult of times and it is our sincere hope that the situation can stabilize as soon as possible, allowing our community and our region to begin the process of returning to normal,” concluded Mayor Fongemie.

Water and Sewer Services payments can be processed through the following methods:

- By calling 548-0400 and processing payments with a Credit Card;
- By accessing the City of Bathurst Website’s Online Services (www.bathurst.ca, top menu);
- Cheques sent by mail.

- 30 -

Information: Luc Foulem, Corporate Communications Manager, City of Bathurst
506-548-0400
Luc.foulem@bathurst.ca